



Technology Help Desk Support, COA

[COA-CATS; CIP Code 11.0201]

Certificate of Achievement

This certificate program is designed to provide a foundation of software skills utilized in a help desk technician role. A Certificate of Achievement also allows working professionals the opportunity to obtain additional knowledge and skills while earning college credits.

Program Contact

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Coordinator, Computer Information Systems
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<input type="checkbox"/> CIS 102 Introduction to Computers	4
<input type="checkbox"/> CIS 120 Spreadsheets – EXCEL	4
<input type="checkbox"/> CIS 210 Relational Databases	4
<input type="checkbox"/> CIS 220 IT Technical/Help Desk Support	3
<input type="checkbox"/> CIS ____ CIS elective or CEP ____ Internship Career Connections	3

TOTAL CREDITS: 18

*This certificate of achievement stacks into the
Computer Information Systems, A.S. program.*

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started at RCSJ? ✦
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