



# Technology Help Desk Support, COA

[COA-CATS; CIP Code 11.0201]

## Certificate of Achievement

This certificate program is designed to provide a foundation of software skills utilized in a help desk technician role. A Certificate of Achievement also allows working professionals the opportunity to obtain additional knowledge and skills while earning college credits.

### Program Contact

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<input type="checkbox"/> CIS 102 Introduction to Computers	4
<input type="checkbox"/> CIS 120 Spreadsheets – EXCEL	4
<input type="checkbox"/> CIS 210 Relational Databases	4
<input type="checkbox"/> CIS 220 IT Technical/Help Desk Support	3
<input type="checkbox"/> CIS ___ CIS elective or CEP ___ Internship Career Connections	3

**TOTAL CREDITS: 18**

*This certificate of achievement stacks into the Computer Information Systems, A.S. program.*

✦ Are you ready to get started at RCSJ?  
Visit **[RCSJ.edu/Enroll](https://www.rcsj.edu/Enroll)** and complete the interest form. ✦