



[CISYTHDCOA; CIP Code 11.0201]

Certificate of Achievement

This certificate program is designed to provide a foundation of software skills utilized in a help desk technician role. A Certificate of Achievement also allows working professionals the opportunity to obtain additional knowledge and skills while earning college credits.

Program Contact

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Technology Help Desk Support, COA

FIRST YEAR – Fall Semester

<input type="checkbox"/> CISM 101 Introduction to Computers	4
<input type="checkbox"/> CISM 119 Spreadsheets – Excel	4
<input type="checkbox"/> CISM 210 Relational Databases	4
<input type="checkbox"/> CISM 220 IT Help Desk/Technical Support	3
<input type="checkbox"/> ____ CISM Elective or	
ISCC 211 Internship Career Connections	<u>3</u>
	18

TOTAL MINIMUM CREDITS: 18

Program Notes

The Certificate of Achievement (COA) must be 12-29 credits. To be eligible for financial aid, it must be a minimum of 15 credits.

***This certificate of achievement stacks into the
Computer Information Systems, A.S. program.***

✦ Are you ready to get started
at RCSJ? Visit [**RCSJ.edu/Enroll**](https://rcsj.edu/Enroll)
and complete the interest form. ✦