Jim Mundy  
Senior Facilitator

In his role as a senior facilitator, Jim is responsible for drawing on his leadership experience, business knowledge and Disney Institute insights to understand client objectives and better align learning solutions. He facilitates delivery of business programs individually and as a team.

Prior to joining Disney Institute, he worked as a team leader, events manager and client liaison where he ensured proper staging and positioning of the Disney brand for events in New York City. Jim has provided local staffing and stage management for events for Disney Consumer Products, Walt Disney Motion Pictures and Walt Disney World Destination Marketing. He also worked as an entertainment guest service manager at the Walt Disney World Resort managing all aspects of the daily operation of the division with more than 100 cast members.

Outside of Disney, Jim has worked as a manager for a large department store where he led over 130 employees and directed the logistical event preparation for an annual event with an average attendance of 175,000.

Jim has a bachelor’s degree in speech communications with minors in English and sociology from Hofstra University.

GET TO KNOW JIM

BUSINESS BOOK RECOMMENDATION
“Creativity, Inc” by Ed Catmull

LEISURE BOOK RECOMMENDATION
“Jacob Marley’s Christmas Carol” by Tom Mula

FIRST DISNEY JOB
Jim worked in attractions operations at Journey into Imagination at Epcot.

FAVORITE WALT DISNEY QUOTE
“When you’re curious, you find lots of interesting things to do.”